VENDOR QUARTERLY SALES REPORTING INSTRUCTIONS



Washington State

DEPARTMENT OF

ENTERPRISE SERVICES

Quarterly reporting requirements

The Department of Enterprise Services (DES) requires all contracted vendors to report their total quarterly contract sales through the department's Contract Sales Reporting System (https://fortress.wa.gov/ga/apps/CSR/Login.aspx).

To report your contract sales, you should have or need to get the following:

- Email address
- Password

If you don't have these two login credentials, please contact your DES Contract Specialist.

If you need help locating this Contract Specialist, provide your W vendor number or contract number and call or email 360.407.2210 or contractingandpurchasing@des.wa.gov

When to submit quarterly information

Quarterly reports are due:

Sales invoiced	<u>Due date</u>	
Quarter 1 (Jan.1 through March 31)	April 30	
Quarter 2 (April 1 through June 30)	July 31	
Quarter 3 (July 1 through Sept. 30)	Oct. 31	
Quarter 4 (Oct. 1 through Dec. 31)	Jan. 31	

Sales Reporting Instructions

Standard Sales Reporting:

Slides 5 – 19

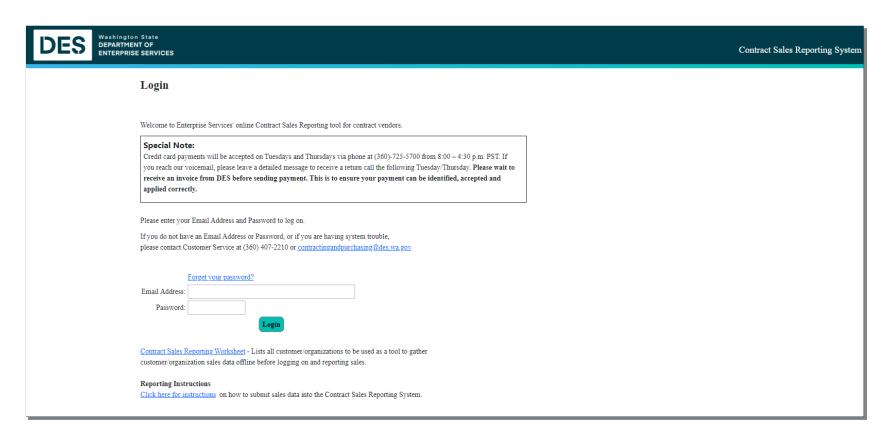
When reporting subcontractor sales look closely at slides 15 - 17.

Sales Data Upload

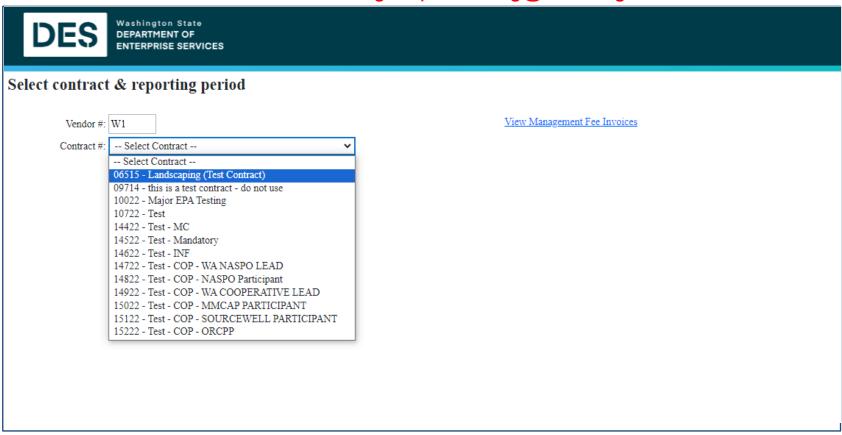
Slides 20 – 39

When reporting subcontractor sales look closely at slides 35 - 38.

Step 1: To report your quarterly sales or zero sales, go to the DES <u>Contract Sales</u> <u>Reporting System</u> portal page and log in. For additional help, call or email 360.407.2210 or <u>contractingandpurchasing@des.wa.gov</u>.



Step 2: Once logged in, a drop-down menu will show all your active contracts. Select the contract number for which you're reporting. The system will automatically populate your vendor number. If no contract number appears, contact your DES Contract Specialist or call or email 360.407.2210 or contractingandpurchasing@des.wa.gov



Step 3: Select "Reporting Year" and "Reporting Quarter" by clicking on the drop down menus. "Future reporting is not allowed" means that vendors can't report sales for a quarter that hasn't commenced. The contract information and reporting history will display.



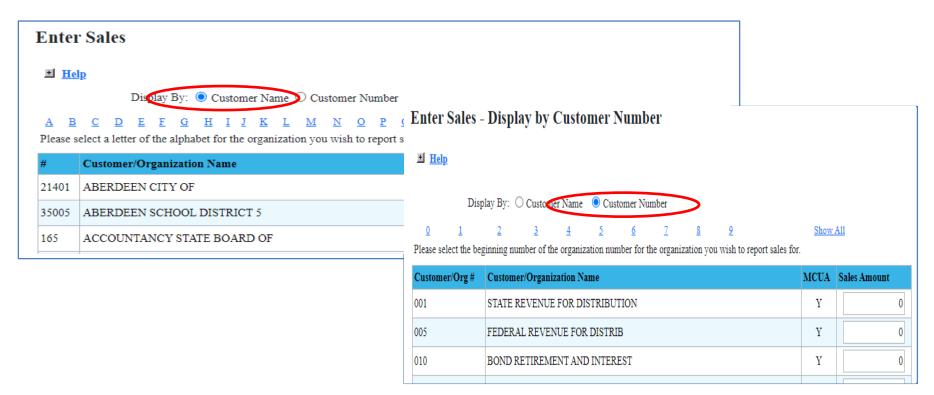
Step 4: After you select the reporting year and quarter, the system will display three reporting options at the bottom of the screen.

	1 If the information provided here is incorrect, please contact Customer Service at (360) 407-2210 or contractingandpurchasing@des.wa.gov
a.	☐ Check here to manually enter sales by customer
b.	. Check here if sales equal zero for the year and quarter you are reporting.
c.	☐ Import sales from file. Help

- **To input sales data by customer**, check box 'a' and click the 'Enter Sales' button that appears. The following instructions will guide you through this process.
- To report zero sales for a quarter, check the 'b' box. Click 'Submit Zero Sales' button and your reporting is complete.
- **To import data from a sales file**, check the 'c' box and click the 'Import Sales' button. See <u>Sales Reporting Upload instructions</u>. Vendors needing to report sales to multiple customers typically choose this option.

The following steps are for Vendors choosing option a. Click 'Enter Sales' to input sales by customer.

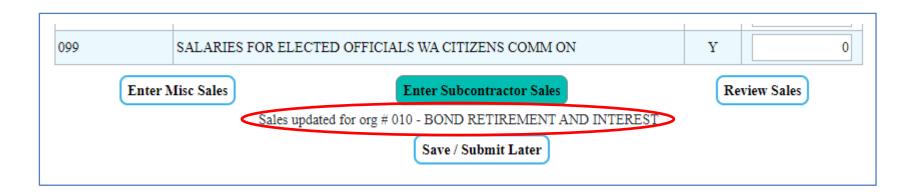
Step 5: The next page will display the list of approved customers (with signed Contract Usage Agreements). Vendors can look customers up by name (alphabetically) or by customer number by selecting the corresponding radial.



Step 6: For each customer, enter the amount of sales for the quarter in whole dollar amounts only [e.g., 1014, 212899, etc.]. For adding "decimals, dollar signs and commas" will produce an error and the sales will not process.

You can search through customers (alphabetically or numerically) until you enter all sales for the quarter. As you enter each sale, an update to the system will be noted at the bottom of the page.

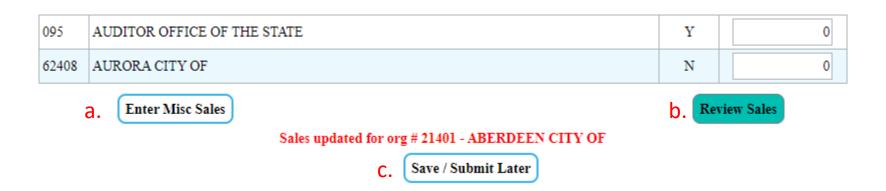
Note: You may not be able to find customer names due to the naming convention where customer names are reversed. For example, the City of Tacoma is at the "T's" for "Tacoma City Of," not at the "C's" for "City of Tacoma." Another example is the Washington Department of Transportation is at the "T's" for "Transportation Dept Of," not at the "W's or D's" for "Washington or Department."



Step 7: Once you have entered all sales for the quarter, scroll to the bottom of the screen and choose one of the appropriate options:

If you cannot find a specific customer, please call or email 360.407.2210 or contractingandpurchasing@des.wa.gov (many customers are part of a customer that is in the system).

- To input miscellaneous sales, select 'Enter Misc. Sales' (a) and move to Step 8 for additional instructions.
- To review sales, select 'Review Sales' (b) and move to step 10 for additional instructions.
- To submit at a later time, select 'Save/Submit Later' (c) and move to step 9 for additional instructions.

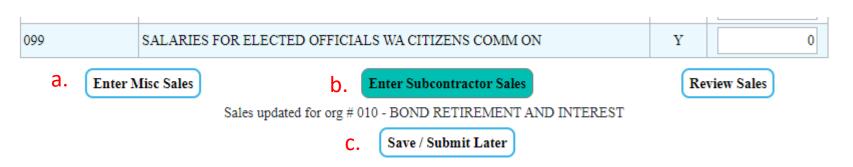


Vendor Quarterly Subcontractor Sales Reporting Instructions

Step 7a: If your contract allows, and your business utilizes approved subcontractors, your sales reporting process will be slightly different. Once you have entered all sales for the quarter, scroll to the bottom of the screen and choose one of the appropriate options:

If you cannot find a specific customer, please call or email 360.407.2210 or contractingandpurchasing@des.wa.gov. Most customers are part of a larger group.

- To input miscellaneous sales, select 'Enter Misc. Sales' (a) and move to Step 8 for additional instructions.
- **To input Subcontractor Sales**, select 'Enter Subcontractor Sales' (b) and move to Step 9. Note that the subcontractor sales are based on the overall sales entered before moving onto entering subcontractor sales.
- To submit at a later time, select 'Save/Submit Later' (c) and move to step 10 for additional instructions



Step 8: After Selecting 'Enter Misc. Sales' this screen will appear:

Enter Sales for Misc Organizations

Please enter miscellanous organization sales for organization not found in Section 2.

Miscellaneous Sales: If you are unable to find an customer/organization, enter the organization and amount below. If you are unable to locate multiple customer/organizations, please save this report and contact Customer Service at (360) 407-2210 or contractingandpurchasing@des.wa.gov to help identify the customer/organization.



• **To add misc. sales**, Enter Customer/Org Name and Sales Amount and select 'Add Misc. Customer/Org'. As you enter each sale, the system updated will be noted at the bottom of the page. If you need to edit/delete select the 'Update' and/or 'Delete' link generated by the system, to the right of the sales amount as pictured below.

Enter Sales for Misc Organizations

Please enter miscellanous organization sales for organization not found in Section 2.

Miscellaneous Sales: If you are unable to find an customer/organization, enter the organization and amount below. If you are unable to locate multiple customer/organizations, please save this report and contact Customer Service at (360) 407-2210 or contracting and purchasing@des.wa.gov to help identify the customer/organization.



After entering all 'Misc. Sales', choose one of the following:

- To edit customer sales, select 'Edit Customer/Org Sales'.
- **To enter subcontractor sales,** select 'Edit Subcontractor Sales' note this option will only appear to contractors with approved subcontractors.
- **To review**, select 'Review Sales' to review all entered sales for the quarter, prior to submitting for final report to DES.

Step 9: After Selecting 'Enter Subcontractor Sales' this screen will appear:



If any of your authorized subcontractors have sales, select the "Enter sales OR zero sales by subcontractor" box.

If NONE of your authorized subcontractors have sales, select the "Enter ZERO sales for ALL subcontractors" box.

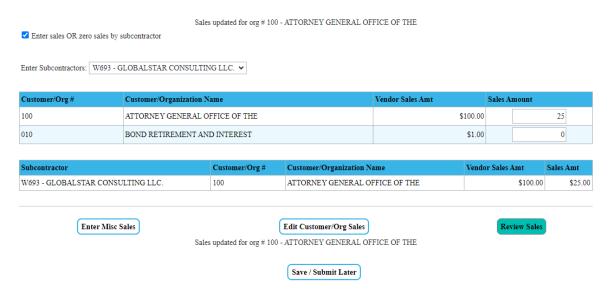
Step 9a: If your subcontractor did not have sales then select the "Report Zero Sales Selected Subcontractor" button.



After entering all 'Subcontractor Sales', choose one of the following:

- To edit customer sales, select 'Edit Customer/Org Sales'.
- To review, select 'Review Sales' to review all entered sales for the quarter, prior to submitting for final report to DES.
- Save/Submit Later, save the current iteration of your report. Note that your report is not fully submitted using this option.

Step 9b: Enter the sales the subcontractor had. In this example our business and subcontractor had overall sales of \$100 with the Bond Retirement and Interest. Of those \$100 in sales our subcontractor had \$25 in sales.



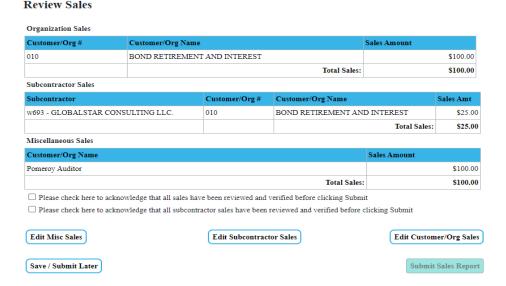
After entering all 'Subcontractor Sales', choose one of the following:

- To edit customer sales, select 'Edit Customer/Org Sales'.
- To review, select 'Review Sales' to review all entered sales for the quarter, prior to submitting for final report to DES.
- **Save/Submit Later,** save the current iteration of your report. Note that your report is not fully submitted using this option.

Step 10: After selecting 'Review Sales', the system generates a summary of your reported sales for review prior to submitting. If your sales are correct, check the box acknowledging your review. From this screen, you can choose from the following options:

- a. 'Edit Misc. Sales'. Select this to make edits to any Misc. Sales.
- b. 'Edit Subcontractor Sales'. Select this to make any edits to your subcontractor sales.
- c. 'Edit Customer/Org Sales'. Select this to make edits to sales from a specific customer.
- d. 'Save/Submit Later'. Select this if you need to log out of the system and continue to enter sales at a later time.
- e. 'Submit Sales Report'. Check the box(es) to certify your sales are correct. Then select 'Submit Sales Report' if all sales are correct.

Your sales report is <u>not</u> submitted <u>until</u> you choose 'Submit Sales Report'



Step 12: After submitting your sales, the system will provide a confirmation page. You will also receive an e-mail confirming your sales have been reported.

Sales Reporting Confirmation

Thank you for reporting sales for:

Vendor#: W1

Contract #: 06515 Year: 2022

Quarter: 4

You should receive an email confirming your sales report.

For any questions, please contact Customer Service at (360) 407-2210 or by email at contractingandpurchasing@des.wa.gov

Report sales for another reporting period

DATA FILE UPLOAD

THE FOLLOWING STEPS ARE FOR VENDORS WISHING TO REPORT VIA A TAB DE-LIMITED FILE UPLOAD.



Washington State

DEPARTMENT OF

ENTERPRISE SERVICES

File Upload Overview

The tab-delimited file can be created by:

- Using the Excel <u>Contract Sales Reporting Worksheet</u> available on the <u>Contract Sales</u> <u>Reporting System</u> login page and saving as a text tab-delimited file (recommended).
- A text tab-delimited file created from vendor database or ITdepartment.

The sales file only needs 3 columns in the following order for the upload process.

- DES Customer #: These are the customer numbers currently on the <u>Contract Sales</u> <u>Reporting Worksheet</u>.
- Customer Name: This is used as a reference for any processing errors.
- Sales Amount: Sales dollars rounded to the nearest dollar. If reporting credits, place a
 minus symbol [–] in front of the dollar amount. Note: Don't add dollar signs [\$] or
 decimal points [.]. For the file won't upload if these are present.

The file upload option is available on the "Select Contract & Reporting Period" screen. If the *Import sales from file* option is selected, you will be able to select your file from your personal computer or network drive. After the file has been uploaded and processed, you will be able to review, edit and submit the sales report.

Step 1. Create a text tab-delimited file using the Excel <u>Contract Sales Reporting Worksheet</u>, on the <u>Contract Sales Reporting System</u> login page and choose the link to the <u>Contract Sales</u> Reporting Worksheet.

Login

Welcome to Enterprise Services' online Contract Sales Reporting tool for contract vendors.

Special Note:

Credit card payments will be accepted on Tuesdays and Thursdays via phone at (360)-725-5700 from 8:00 – 4:30 p.m. PST. If you reach our voicemail, please leave a detailed message to receive a return call the following Tuesday/Thursday. Please wait to receive an invoice from DES before sending payment. This is to ensure your payment can be identified, accepted and applied correctly.

Please enter your Email Address and Password to log on.

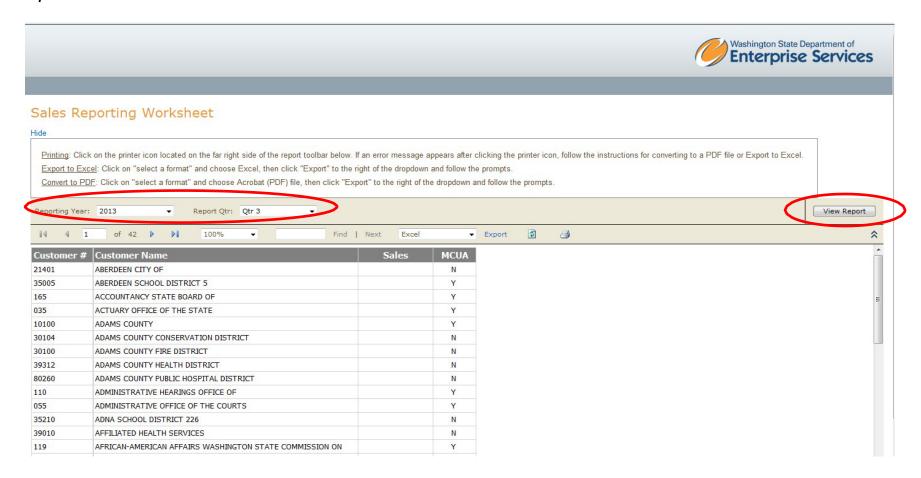
If you do not have an Email Address or Password, or if you are having system trouble, please contact Customer Service at (360) 407-2210 or contracting and purchasing @des.wa.gov

orget your password?
Login
porting Worksheet Lists all customer/organizations to be used as a tool to gather ation sales data offline before logging on and reporting sales.

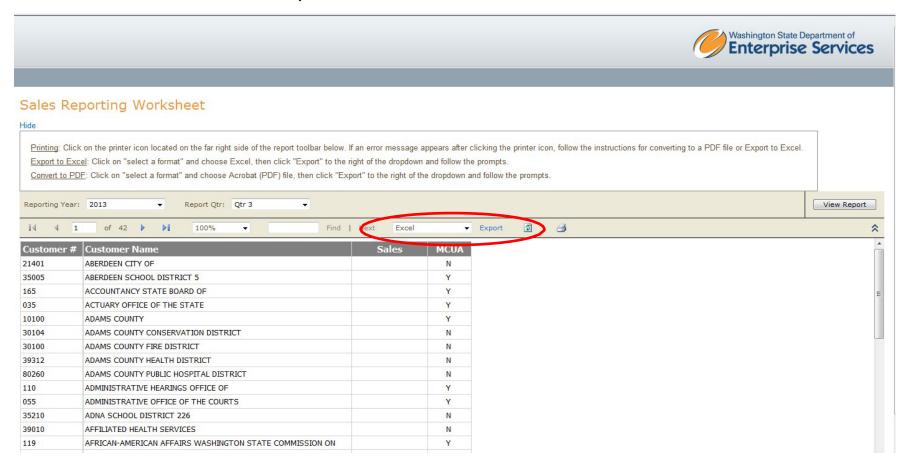
Reporting Instructions

Click here for instructions on how to submit sales data into the Contract Sales Reporting System.

Step 2. Choose the appropriate Reporting Year and Report Quarter, and then click *View Report*.



Step 3. To export the report to an Excel document, click the dropdown box, *Select a format*. Choose Excel, and then click *Export*.



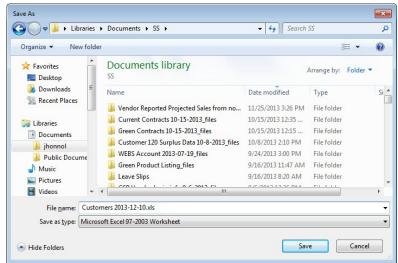
Step 4. A File Download dialog box will appear. Choose *Save* (Figure 3).

Note: The document may take some time to load.

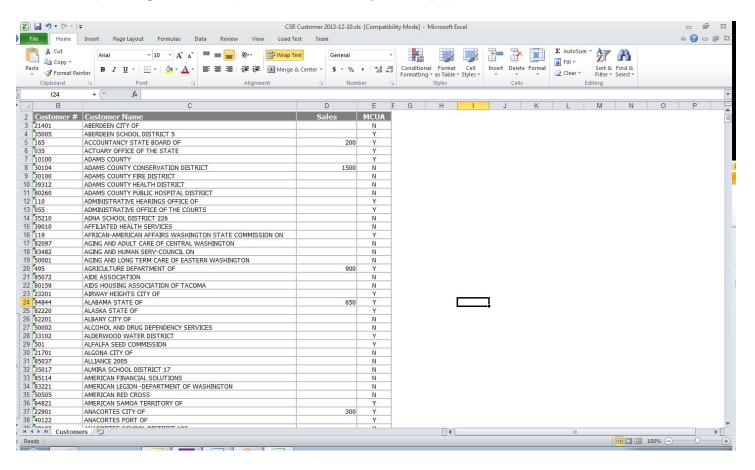


Step 5. Rename, choose a location to save the document and

then click Save (Figure 4).

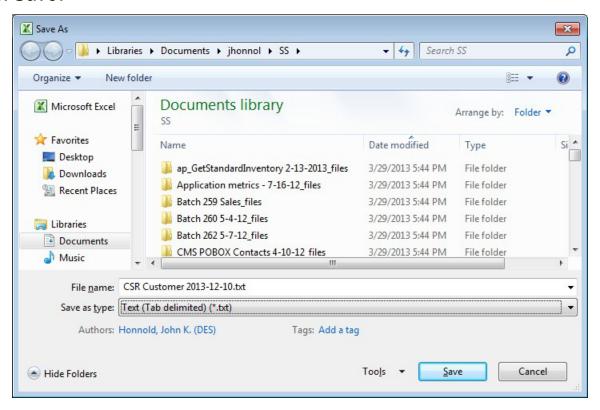


- **Step 6.** Open the saved Excel file and enter your sales data in the appropriate column.
 - a. To import the document, it must be in the format displayed in Figure 5.
 - b. The columns with Customer Number, Customer Name and Sales are required.
 - c. Sales amounts must be entered to the nearest dollar (do *NOT* enter \$ symbol)
 - d. If reporting credits, place a minus symbol [–] in front of the dollar amount.



Step 7. After you have completed entering your sales data, save the Excel file as a Text (Tab delimited) file.

- a. Choose File
- b. Choose Save As
- c. Rename and choose a location to save the document.
- d. Change the Save as type to Text (Tab delimited).
- e. Click Save.



Example of Saved Tab-delimited File

The figure below displays an example of a tab-delimited file saved from the Contract Sales Reporting Worksheet.

e Edit Forma			
	at <u>V</u> iew <u>H</u> elp		
stomer #	Customer Name Sales MCUA		
	Org (Bad Customer #1)	65	N
	DEEN CITY OF		N
	DEEN SCHOOL DISTRICT 5		Y
	UNTANCY STATE BOARD OF		Y
	ARY OFFICE OF THE STATE	225	Y
100 ADAMS	5 COUNTY		Y
104 ADAMS	S COUNTY CONSERVATION DISTRICT		N
	S COUNTY FIRE DISTRICT		N
	S COUNTY HEALTH DISTRICT		N
	S COUNTY PUBLIC HOSPITAL DISTRICT	1385	N
	NISTRATIVE HEARINGS OFFICE OF	2303	Y
	VISTRATIVE OFFICE OF THE COURTS		·
	SCHOOL DISTRICT 226		M.
	LIATED HEALTH SERVICES		N N
			N V
	CAN-AMERICAN AFFAIRS WASHINGTON STATE COMMISSION ON		I.
	G AND ADULT CARE OF CENTRAL WASHINGTON		N.
	G AND HUMAN SERV-COUNCIL ON		N.
	G AND LONG TERM CARE OF EASTERN WASHINGTON		N
	CULTURE DEPARTMENT OF	500	Y
	ASSOCIATION		N
	HOUSING ASSOCIATION OF TACOMA		N
	AY HEIGHTS CITY OF		Y
844 ALABA	AMA STATE OF		Y
220 ALASK	KA STATE OF		Y
201 ALBAN	NY CITY OF		N
	HOL AND DRUG DEPENDENCY SERVICES		N
	RWOOD WATER DISTRICT		Y
	NA CITY OF	165	N
	ANCE 2005	103	N .
	RA SCHOOL DISTRICT 17		N N
	ICAN FINANCIAL SOLUTIONS		N N
	ICAN LEGION -DEPARTMENT OF WASHINGTON		N.
			N.
	ICAN RED CROSS		N.
	ICAN SAMOA TERRITORY OF		Y.
	DRTES CITY OF		Y
	DRTES PORT OF		Y
	DRTES SCHOOL DISTRICT 103		Y
	RSON ISLAND PARK AND RECREATION DISTRICT		N
	E WRIGHT SCHOOL		N
	E ADVERTISING COMMISSION	850	Y
264 APPRE	ENTICESHIP AND NON-TRADITIONAL EMPLOYMENT FOR /WOMEN		N
111 ARC 0	DF CLARK COUNTY		N
	AEOLOGY AND HISTORIC PRESERVATION DEPARTMENT OF		Y
	AGENCIES ON AGING WA ASSOC OF		Y
	DNA STATE OF		· ·
	NSAS STATE OF		÷
	NGTON CITY OF		·
	NGTON SCHOOL DISTRICT 16		•
			N N
	DEPARTMENT OF THE		N .
	RITIS FOUNDATION		N N
	COMMISSION WASHINGTON STATE		Y
	DRD WATER DISTRICT	12/22/01	N
	N COUNSELING AND REFERRAL SERVICE	3650	N
	N PACIFIC AMERICAN AFFAIRS WA STATE COMM ON		Y
020 ASOTI	IN ANATONE SCHOOL DISTRICT 20		N .

Selecting File Import Option

Step 8. Login to the <u>Contract Sales Reporting System</u>.

Step 9. Click the dropdown boxes to select the appropriate *Reporting Year* and *Reporting Quarter* (Figure 8).

Step 10. Check Import sales from file, then click 'Import Sales'.

Select contract & reporting period



Step 11. Click 'Choose File', then locate and select the Text (Tab delimited) file.

Step 12. Click *Upload File* to upload.

Import Sales From File

Choose File 2023 Q2 Sales.txt

Upload File Cancel

- **Step 13.** If the file is successfully uploaded, the process sales button will appear (Figure 10).
 - If the file did <u>not</u> load, see instructions for Error Uploading Report File.
- **Step 14.** Click *Process Sales* to begin processing.
 - Note: The sales processing may take a few minutes. Please wait for message to confirm that the upload processing is complete. Please do not attempt to navigate to other screens while the file is being processed.

Import Sales From File

2023 Q2 Sales.txt uploaded, ready to process. Click Process Sales button to continue.



Error Uploading Report File

- If a file fails to import correctly, an error message will appear. The following are possible reasons
 the file failed to upload and process correctly:
 - File is not saved in a tab-delimited file. Re-save file in proper tab-delimited format and repeat file import process.
 - File is not in the proper format of Customer #, Customer Name and Sales. Reformat the file and repeat import process.
 - Sales amount data not in correct format. Open file in Excel, right click on sales amount column and select
 Format Cells. Select Number from the category options and change decimal places to zero. Click Ok. Save
 file again in tab-delimited format. Repeat file import process.
 - Remove dollar signs (\$), decimal points (.) and commas (,). The file won't upload if these are present.
 - Enter whole dollar amounts only. If a sale is above "50 cents" round up; if it's below "50 cents" round down.

Step 15. After processing the sales file, as message will provide status and processing information. At this time, the sales data has been uploaded and processed. You must still review and submit the sales report.

Step 16. Click Review Sales.

Review Sales

If you do not have any other sales to report, check the box indicating you have reviewed your sales and submit your report. If you do have subcontractor sales go to slide 35.

Organization Sales Customer/Org # Customer/Org Name Sales Amount 010 BOND RETIREMENT AND INTEREST \$100.00 Total Sales: \$100.00 Subcontractor Sales Subcontractor Customer/Org # Customer/Org Name Sales Amt BOND RETIREMENT AND INTEREST w693 - GLOBALSTAR CONSULTING LLC. 010 \$25.00 Total Sales: \$25.00 Miscellaneous Sales Customer/Org Name Sales Amount \$100.00 Pomeroy Auditor \$100.00 Total Sales: Please check here to acknowledge that all sales have been reviewed and verified before clicking Submit Please check here to acknowledge that all subcontractor sales have been reviewed and verified before clicking Submit Edit Misc Sales **Edit Subcontractor Sales** Edit Customer/Org Sales Save / Submit Later Submit Sales Report

Step 17. Review your sales data. Use the buttons below to review, edit and submit your sales report.

Step 18. Check the box(es) acknowledging that your report is correct. Then click *Submit Sales Report*, to complete your sales reporting.

Review Sales

Organization Sales

Customer/Org #	Customer/Org Name	Sales Amount
010	BOND RETIREMENT AND INTEREST	\$100.00
	Total Sales:	\$100.00

Subcontractor Sales

Subcontractor	Customer/Org #	Customer/Org Name	Sales Amt
w693 - GLOBALSTAR CONSULTING LLC.	010	BOND RETIREMENT AND INTEREST	\$25.00
		Total Sales:	\$25.00

Miscellaneous Sales

Customer/Org Name	Sales Amount
Pomeroy Auditor	\$100.00
Total Sales:	\$100.00

- Please check here to acknowledge that all sales have been reviewed and verified before clicking Submit
- Please check here to acknowledge that all subcontractor sales have been reviewed and verified before clicking Submit

Edit Misc Sales

Edit Subcontractor Sales

Edit Customer/Org Sales

Save / Submit Later

Step 19. To input Subcontractor Sales, select 'Edit Subcontractor Sales' and move to Step 20. Note that the subcontractor sales are based on the overall sales entered before moving onto entering subcontractor sales. This option will only show up if the contract you are reporting under allows for subcontractors and subcontractors have been set up with DES.

Review Sales Organization Sales Customer/Org # Customer/Org Name Sales Amount 010 BOND RETIREMENT AND INTEREST \$100.00 Total Sales: \$100.00 Subcontractor Sales Subcontractor Customer/Org # Customer/Org Name Sales Amt w693 - GLOBALSTAR CONSULTING LLC. 010 BOND RETIREMENT AND INTEREST \$25.00 Total Sales: \$25.00 Miscellaneous Sales Customer/Org Name Sales Amount Pomeroy Auditor \$100.00 Total Sales: \$100.00 Please check here to acknowledge that all sales have been reviewed and verified before clicking Submit Please check here to acknowledge that all subcontractor sales have been reviewed and verified before clicking Submit Edit Misc Sales Edit Subcontractor Sales Edit Customer/Org Sales Save / Submit Later **Submit Sales Report**

Step 20: After Selecting 'Enter Subcontractor Sales' this screen will appear:



If any of your authorized subcontractors have sales, select the "Enter sales OR zero sales by subcontractor" box.

If NONE of your authorized subcontractors have sales, select the "Enter ZERO sales for ALL subcontractors" box.

Step 20a: If your subcontractor did not have sales then select the "Report Zero Sales Selected Subcontractor" button.



After entering all 'Subcontractor Sales', choose one of the following:

- To edit customer sales, select 'Edit Customer/Org Sales'.
- To review, select 'Review Sales' to review all entered sales for the quarter, prior to submitting for final report to DES.
- **Save/Submit Later,** save the current iteration of your report. Note that your report is not fully submitted using this option.

Step 20b: Enter the sales the subcontractor had. In this example our business and subcontractor had overall sales of \$100 with the Bond Retirement and Interest. Of those \$100 in sales our subcontractor had \$25 in sales.



After entering all 'Subcontractor Sales', choose one of the following:

- To edit customer sales, select 'Edit Customer/Org Sales'.
- To review, select 'Review Sales' to review all entered sales for the quarter, prior to submitting for final report to DES.
- Save/Submit Later, Select this if you need to log out of the system and continue to enter sales at a later time.

Step 21: After selecting 'Review Sales', the system generates a summary of your reported sales for review prior to submitting. If your sales are correct, check the box acknowledging your review. From this screen, you can choose from the following options:

- a. 'Edit Misc. Sales'. Select this to make edits to any Misc. Sales.
- b. 'Edit Subcontractor Sales'. Select this to make any edits to your subcontractor sales.
- c. 'Edit Customer/Org Sales'. Select this to make edits to sales from a specific customer.
- d. 'Save/Submit Later'. Select this if you need to log out of the system and continue to enter sales at a later time.
- e. 'Submit Sales Report'. Check the box(es) to certify your sales are correct. Then select 'Submit Sales Report' if all sales are correct.

Your sales report is <u>not</u> submitted <u>until</u> you choose 'Submit Sales Report'

