



**01618 – Translation Services – System Generated Client Letters**

Prisma International, Inc. - Pricing Sheet

(Reference Exhibit B, Statewide Contract)

Unit	Category A DSHS & HCA Only	Unit	Category B All other Users
Charge Per Client Letter	\$8.68	Charge Per Client Letter	\$8.68
Charge Per English Word	\$0.154	Charge Per English Word	\$0.154
<i>Compensation Rate from Vendor to Customer for not meeting timeframes not met as defined by Exhibit A.</i>			
<b>Letter Returned: Business Days Late</b>	<b>Compensation % of contract rate for translated client letters.</b>		
1	75%		
2	50%		
3	25%		
4	No Compensation, plus an additional \$50.00 per day per letter late fee applied until letter delivered.		
<b>Letter Returned: Business Days Late</b>	<b>Compensation % of contract rate for correspondence requiring keying-in, formatting, and new translation.</b>		
1	87.5%		
2	75%		
3	62.5%		
4	50%		
5	37.5%		
6	25%		
7	12.5%		
8	No Compensation, plus an additional \$50.00 per day per letter late fee applied until letter delivered.		