# 03115 – Fire Detection & Suppression System Svcs.

Frequently Asked Questions (FAQ)

Customer FAQs

1. [What is within scope of this contract? What are exclusions?](#FAQ_1)

2. [Can I choose any awarded vendor to purchase from this contract?](#FAQ_2)

3. [What is the term and renewal options for this contract?](#FAQ_3)

4. [How was this contract established?](#FAQ_4)  (i.e. competitive procurement that meets WA RCW)

5. [Who can (or cannot) use this contract?](#FAQ_5)  Oregon, Tribes, Higher Ed, etc?

6. [What is the pricing model?](#FAQ_6)

7. [What are key performance commitments from vendors?](#FAQ_7) (e.g. quote timeliness, delivery, invoicing)

8. [How do I get involved with or participate in the rebid?](#FAQ_8)

9. [What should a customer do if a vendor is not performing?  Who should a customer contact at DES or how to escalate a performance issue with the vendor?](#FAQ_9)

**Vendor FAQs**

10. [When can I get added to the contract?](#FAQ_10)

11. [Who do I contact if I have invoice or VM fee questions?](#FAQ_11)

12. [When are quarterly sales reporting due?](#FAQ_12)

13. [When are invoices due?](#FAQ_13)

14. [Who do I call for contact updates?](#FAQ_14)

15. [How do I check for authorized purchasers?](#FAQ_15)

**Customer Related**

1. What is within scope of this contract? What are exclusions?
* To provide fire detection and suppression system services, including: Inspections, Testing services, Maintenance and Repair.
1. Does this contract include monitoring?
	* No
2. Can I choose any awarded vendor to purchase from this contract?
* Yes, it is a statewide contract.
1. What is the term and renewal options for this contract?
* The current term is until 7-30-23, the final term is 2-14-26.
1. How was this contract established?
* Competitive solicitation (RFP) that meets WA RCW.
1. Who can (or cannot) use this contract?  Oregon, Tribes, Higher Ed, etc?
* Organizations with Contract Usage Agreements ([CUA](https://apps.des.wa.gov/DESContracts/Home/MCUAListing))
1. What is the pricing model?
* Percentage off list or MSRP.

1. How do I get involved with or participate in the rebid?
* Rebid information will be announced in WEBS, Contracts Connection, and in the IT Contracts Focus.
1. What should a customer do if a vendor is not performing?  Who should a customer contact at DES or how to escalate a performance issue with the vendor?
* Contact the contract administrator listed on the contract summary page [here](https://apps.des.wa.gov/DESContracts/Home/ContractSummary/03115).

**Vendor Related**

1. When can I get added to the contract?
* Notice for renewal will be posted through [WEBS](https://pr-webs-vendor.des.wa.gov/).
1. Who do I contact if I have invoice or VM fee questions?
* Contact the contract administrator listed on the contract summary page here.
1. When are quarterly sales reporting due?

| Quarter | For Sales Made In Calendar Quarter Ending | Contract Sales Report |
| --- | --- | --- |
| Due By | Past Due |
| 1 | January 1 – March 31 | April 30 | May 1 |
| 2 | April 1 – June 30 | July 31 | August 1 |
| 3 | July 1 – September 30 | October 31 | November 1 |
| 4 | October 1 – December 31 | January 31 | February 1 |

1. When are invoices due?
* Invoices are due 30 days after reporting.
1. Who do I call for contact updates?
* Contact the contract administrator listed on the contract summary page [here](https://apps.des.wa.gov/DESContracts/Home/ContractSummary/03115).
1. How do I check for authorized purchasers?
* Authorized purchasers must have a Contract Usage Agreement ([CUA](https://apps.des.wa.gov/DESContracts/Home/MCUAListing))

**Updates**

|  |  |  |
| --- | --- | --- |
| **Date** | **Change** | **Completed by** |
| 2-18-22 | Transitioned Contract Specialist from Jaime Bacon to Stacia Wasmundt | Stacia |
|  |  |  |

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