Parking Hardware, Software, Maintenance Requirements - Exhibit B2

Bidder: IMPARK/T2 SYSTEMS
RFP NO.: 04417-CPRM - EXHIBIT B2
Instructions

Scoring Automation - Green

Requirement ID	Category	Functional Requirements	Priority	How Bidder Meets Requirement	Response Code	Written Response
	General Features					
1	General Features	The solution must be able to function as a single unit or operate in a networked environment using IP-based communications technology (digital cellular or Ethernet).	MANDATORY	FULLY MEETS	CORE	The Luke II can function as a standalone paystation or in a networked environment
2	General Features	The solution must be supported by software applications allowing user manipulation of rate structure, system configuration, menu items, machine monitoring and transaction recording from a local or remote site.	MANDATORY	FULLY MEETS	CORE	Written Response Required
3	General Features	The solution must be supported by software applications for real-time credit card authorization and settlement with end-customer's financial institutions.	MANDATORY	FULLY MEETS	CORE	T2 SecurePay is certified for EMV with First Data Nashville, Chase Paymentech, Elavon and Global Payments. For magstripe, additional processors include Heartland, Vantiv, TSYS, Worldpay and Moneris.
4	General Features	The solution must have security monitoring sensors that sends a signal to the local and remote location.	MANDATORY	FULLY MEETS	CORE	Notification of any potential vandalism or tampering of the locks will be triggered by the shock/vibration sensors in the LUKE II cabinet that would send an alarm to designated pagers, e-mail addresses, and/or mobile phones.
5	General Features	The solution includes an operating status monitor that sends information to the local and remote locations regarding the current operating status of the solution.	MANDATORY	FULLY MEETS	CORE	Notification of operating status sends an alert to designated pagers, e-mail addresses, and/or mobile phones, or can be viewed in Digital Iris Dashboards
6	General Features	The solution should be powered using a battery, capable of operating using battery power only or by continually recharging the battery using solar and/or A/C power.	MANDATORY	FULLY MEETS	CORE	The Luke II pay station is powered by battery with options to charge either by AC or Solar Power.
7	General Features	The solutions hardware components and software are upgradable to slow down obsolescense.	MANDATORY	FULLY MEETS	CORE	Luke components are upgradeable as new firmware and software are released
	Pay Station Cabinet					
8	Pay Station Cabinet	The cabinet should be constructed of 10 gauge cold rolled steel with ¼" stainless steel security reinforcement around the lock area of door, or similarly durable secure cabinet. Written response required.	HIGHLY DESIRABLE	FULLY MEETS	CORE	The Luke II cabinet and pedestal are made from 12-gauge zinc-coated cold rolled steel to provide the highest levels of security for all internal components. It is designed to be weather resistant under all types of conditions and implements an internal rain guard and weather stripping seal to protect against water and dust ingress.
9	Pay Station Cabinet	The cabinet design allows for accessibility of internal components for maintenance or repair.	DESIRABLE	FULLY MEETS	CORE	The cabinet can be opened to maintain or upgrade internal components
10	Pay Station Cabinet	The cabinet color should be a semi-gloss durable finish available in a standard gray or black, or the ability to choose a custom color.	DESIRABLE	FULLY MEETS	CORE	The Luke II's most popular color combination is a charcoal gray cabinet with a silver casting. In addition, we are pleased to offer five additional premium cabinet and pedestal colors available in pebble gray, jet black, racing green, marine blue, and citrus yellow. The City can also select a wide range of casting colors available. We suggest that the City discuss with T2's Regional Sales Manager, the best color options available to suit its needs.
11	Pay Station Cabinet	A durable wrap with more than one color and graphics is desirable. Cost for this customization of machines should be included with the quote.	DESIRABLE	FULLY MEETS	CORE	We are pleased to offer five additional premium cabinet and pedestal colors available in pebble gray, jet black, racing green, marine blue, and citrus yellow. The City can also select a wide range of casting colors available.
12	Pay Station Cabinet	The cabinet case front must include a large area where graphics can be applied to display instructions and additional information.	DESIRABLE	FULLY MEETS	CORE	Custom Decals and Signage are available.
13	Pay Station Cabinet	The cabinet door should feature a flush mounted clear Lexan, or other approved high-impact plastic, cover providing protection for the display or similar grade of protection, please describe.	HIGHLY DESIRABLE	FULLY MEETS	CORE	The cabinet front is made of steel. The display is protected by a lexan cover
14	Pay Station Cabinet	Access to the cabinet shall require a lock or other similar security measure to gain access.	MANDATORY	FULLY MEETS	CORE	LUKE II uses high security cylinder locks that meet the UL 437 standard for security locks. These locks have a unique telescopic pin tumbler mechanism with internal and external pins. This design together with the lock's patented plug delivers anti-pick resistance. The lock is mounted and recessed inside the cabinet, with a slide cover providing added protection. The Luke II supports programmable keys and Medeco Nexgen electronic lock as an optional component to ensure maximum cash control for T2 clients. The LUKE II cash vault or maintenance compartments can be fitted with electronic locks. These locks offer improved physical security and access control. The Medeco Nexgen collector key is virtually impossible to duplicate. Should the key get lost or stolen, it will not work outside of its activation schedule or beyond its expiration date. In an emergency, lost or stolen keys can be blocked from the system enabling you to respond to security concerns immediately.
15	Pay Station Cabinet	The cabinet must be configurable for either in-ground or surface mounting.	MANDATORY	FULLY MEETS	CORE	Pay Station has a mounting pedestal that is mounted directly on the ground surface.
16	Pay Station Cabinet	The cabinet must able to accommodate multiple conduit connections.	HIGHLY DESIRABLE	FULLY MEETS	CORE	The pedestal is open on the bottom for running conduit up through it into the pay station for powering it with AC power and also running ethernet cable for connectivity
17	Pay Station Cabinet	The unit will be out in the weather, unprotected, in most applications. The unit must be able to operate in extreme weather conditions, which may require internal heating/insulation/cooling elements.	MANDATORY	FULLY MEETS	CORE	The Luke II is designed to operate in a wide range of environments. In an AC configuration with an optional internal heater, the pay station can operate between -40° F to + 140° F. In Solar applications with up to 95% relative humidity, the pay station is able to operate in a range between -4° F to + 140°
	Customer Online Portal					

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18	Customer Online Portal	Solution allows customers to self manage parking (e.g., locate available parking, purchase permits, view and pay citations, submit appeals) through a secure website or iOS, Android, and Windows mobile applications.	DESIRABLE	FULLY MEETS	HIRD PART	Functionality available via third-party products, integrated with Iris for the purposes of consolidate enforcement and reporting.					
19	Customer Online Portal	Solution offers pay-by-phone and pay-by-plate functionality.	DESIRABLE	FULLY MEETS	CORE	The system provides customers with the ability to extend a parking session, initially paid for at the pay station, by phone. Paying for the whole parking transaction by phone is supported via third-party mobile payment applications integrated into Iris for the purposes of consolidagte enforcement and reporting. Pay-by-plate is a standard feature.					
	Pay Station Display										
20	Pay Station Display	The front display shall have high contrast visibility for the user or a way to activity high contract visibility by a visually impaired user at the beginning of machine use.	MANDATORY	FULLY MEETS	CORE	The Luke II display features a 640 x 480 LCD screen which is bright and easy to read under various lighting conditions and view angles. It also, features time of day controls that can be configured to automatically change to a high contrast mode which is easier to read in bright lighting conditions.					
21	Pay Station Display	The display shall be lighted for improved readability during low/no light conditions.	MANDATORY	FULLY MEETS	CORE	The Luke II display features a 640 x 480 LCD screen which is bright and easy to read under various lighting conditions and view angles. It also, features time of day controls that can be configured to automatically change to a high contrast mode which is easier to read in bright lighting conditions.					
22	Pay Station Display	The display shall be designed to prevent damage due to moisture, extreme cold and hot weather conditions.	MANDATORY	FULLY MEETS	CORE	The display is protected by a recessed Lexan cover making it weather-proof, and resistant to corrosion and vandalism.					
	Pay Station Interface										
23	Pay Station Interface	The unit shall have programmable buttons for a variety of fees, and combinations of fees.	MANDATORY	PARTIALLY MEETS	CORE	Configured rates or options such as coupon discounts are selected from menu on screen by pressing corresponding numbers key on keypad.					
24	Pay Station Interface	The unit shall have an "ATM-style" keypad or functionally equivalent.	HIGHLY DESIRABLE	FULLY MEETS	CORE	The LUKE II pay station is outfitted with a tactile, weather-sealed alphanumeric 38 key keypad. The keypad manufacturer tests in excess of 107 operations and the keypad is sealed to IP66 and IP67 standards for outdoor conditions. Additionally, it is rust-resistant and flush-mounted to the pay station to discourage vandalism.					
25	Pay Station Interface	The display interface will clearly designate one button as the "Cancel" function or a similar equivalent.	HIGHLY DESIRABLE	FULLY MEETS	CORE						
	Pay Station Dispenser										
26	Pay Station Dispenser	The dispenser(s) will be constructed of a stainless steel or a similar durable rust-proof material.	HIGHLY DESIRABLE	FULLY MEETS	CORE	The cabinet is contructed with cold rolled steel and zinc thermal spray coating with a warranty against corrosion for 5 years					
27	Pay Station Dispenser	The dispenser(s) will be mounted to the front door.	HIGHLY DESIRABLE	FULLY MEETS	CORE						
28	Pay Station Dispenser	The dispenser(s) will include a clear Lexan, or equivalent, door.	HIGHLY DESIRABLE	FULLY MEETS	CORE						
29	Pay Station Dispenser	The solution shall dispense physical receipts and or product.	HIGHLY DESIRABLE	FULLY MEETS	CORE						
30	Pay Station Dispenser	The dispenser(s) shall be resistant to water or condensation, and have evacuation holes in the event that water or condensation does infiltrate a dispensing area.	HIGHLY DESIRABLE	FULLY MEETS	CORE						
	Pay Station Credit Card Reader										
31	Pay Station Credit Card Reader	Reads Track II encoded mag stripe cards.	MANDATORY	FULLY MEETS	CORE						
32	Pay Station Credit Card Reader	Pay station credit card reader is easily accessible for serviceability	DESIRABLE	FULLY MEETS	CORE						
33	Pay Station Credit Card Reader	What tamper-resistant features does your solution incorporate?	MANDATORY	FULLY MEETS	CORE	There are no exposed screws and all payment options are flush mounted to discourage fraud and vandalism. In addition the card reader is flush mounted to the pay station in such a way that any third party skimming hardware would be easily noticeable.					
	Pay Station Hybrid Card Reader										
34	Pay Station Hybrid Card Reader	Reads Track II encoded mag stripe cards and ISO 7816 SmartCards.	HIGHLY DESIRABLE	FULLY MEETS	CORE						
35	Pay Station Hybrid Card Reader	Hybrid card reader is easily accessible for serviceability	HIGHLY DESIRABLE	FULLY MEETS	CORE						
	Pay Station Printer										
36	Pay Station Printer	Solution printer has a material option that dispenses a printed product of suitable durability to remain fully legible in a vehicle for up to one year. Material in this period can remain legible while withstanding exposures to UV light, cold weather, hot weather below 180 degrees farenheit and resist tearing. Please elaborate on the durability options of the printed material.	HIGHLY DESIRABLE	FULLY MEETS	CORE	T2 offers heat, fade, and curl resistant paper that is 100% recyclable; however the printer is a thermal printer and receipts would fade before 1 year.					
37	Pay Station Printer	Printer stores the dot pattern structure in an EPROM & FONT prom.	DESIRABLE	DOES NOT MEET	CORE						
38	Pay Station Printer	Printer is easily removed for servicing and replacement.	DESIRABLE	FULLY MEETS	CORE	The printer is modular and easily unplugged and a removed in 3 minutes only requiring a Flat Blade screwdriver and a Phillips #2.					
39	Pay Station Printer	Receipt length is adjustable with industry standard widths available.	DESIRABLE	FULLY MEETS	CORE	Receipt width is 2"					
40	Pay Station Printer	Solution is capable of printing a window sticker in addition to a receipt.	DESIRABLE	DOES NOT MEET							
41	Pay Station Printer	Describe whether your existing solution can accommodate providing both paper receipts and window stickers.	HIGHLY DESIRABLE	DOES NOT MEET							
42	Pay Station Printer	Does your solution have the ability to print a yearly pass substantially similar to the attached document? If ava ide a sample of an existing similar product. (Click on the Adobe Acrobat PDF Box to Open) Discover Pass Example	HIGHLY DESIRABLE	FULLY MEETS	CORE	A rate can be configured to be an annual pass; however the printer is a thermal printer and the printed image will fade over time.					
43	Pay Station Printer	Solution offers various printing options and materials. Please list these options.	MANDATORY	FULLY MEETS	CORE	Tickets can be configured with customized headers and footers. Varying paper weights available.					
44	Pay Station Printer	If changes to hardware would be required to accommodate providing both a window sticker and a paper receipt, describe those changes and their cost.	HIGHLY DESIRABLE	DOES NOT MEET							
45	Pay Station Printer	Describe your solution's ability to print a vehicle license on a window sticker.	DESIRABLE	DOES NOT MEET							
	Pay Station Processor										
46	Pay Station Processor	Does your solution have a mode or feature for ultra-low-power operation?	HIGHLY DESIRABLE	FULLY MEETS	CORE	Luke II has been designed with a power management system to reduce consumption and maximize reliability. This new system has reduced the amount of energy used by the pay station by up to 75 percent thereby reducing capital expenditure and labor costs to replace discharged batteries while still maintaining all existing features. A sleep timer can be enabled to determine the duration of time the pay station's LCD screen stays on with full power after a transaction is completed. Once in sleep mode, the pay station energy draw is reduced by over 95 percent.					
	Pay Station Solar Power Charging										

47	Pay Station Solar Power Charging	The solution offers a Solar Power Charging feature consisting of a 20-Watt solar panel, or better, and mounting hardware. Please elaborate on any solar power options your equipment has.	HIGHLY DESIRABLE	FULLY MEETS	CORE	Luke II offers a solar power option. Rated at 40 watts, the compact panel is angled at a near to flat position to enhance the aesthetics of the pay station. T2's extensive test and research performed on the solar panel under ambient light have shown that this position is highly suited to maximizing the charge under a variety of environmental conditions.					
	Pay Station Security Sensors										
48	Pay Station Security Sensors	Detects door opening and sends event to specified users at local and remote locations.	MANDATORY	FULLY MEETS	CORE	When connected to Digital Iris the Luke II will send notifications in real time alerting the back office software that doors have been opened and closed.					
49	Pay Station Security Sensors	The door open sensor is set to activate when the front door is opened 1/8" or more.	DESIRABLE	FULLY MEETS	CORE						
50	Pay Station Security Sensors	Detects case intrusion, shock or vibration and sends event to local and remote locations.	MANDATORY	FULLY MEETS	CORE	Notification of any potential vandalism or tampering of the locks would be triggered by the shock/vibration sensors in the LUKE II cabinet that would set off an alarm and send an alert to designated pagers, e-mail addresses, and/or mobile phones.					
51	Pay Station Security Sensors	Solution security sensors offer configurable sensitivity to guard against false alarms or false event notification.	HIGHLY DESIRABLE	FULLY MEETS	CORE	Shock sensor sensitivity is configurable.					
	Pay Station Operating Status Monitor										
52	Pay Station Operating Status Monitor	Detects and sends event messages to local and/or remote locations, including printer/paper faults, and power management faults.	MANDATORY	FULLY MEETS	CORE	Customizable notification options for the Luke II include - Coin Jam - Bill Acceptor Jam or unable to stack - Battery Voltage Low - Printer paper low, out, or jam - Bill stacker or Coin Canister requires collections - Pay station has not been collected within a defined time - No communication with pay station in 24 hours" - Number of coins or bills - Battery voltage - Charging input - Pay station temperature and humidity levels - paper level					
	Pay Station Transaction Storage										
53	Pay Station Transaction Storage	Unit data is automatically communicated to the local and remote locations (for consolidation and storage).	MANDATORY	FULLY MEETS	CORE	T2 SecurePay transactions are online only, with no local storage.					
54	Pay Station Transaction Storage	Separate data structures are assigned for storage of transactions, operating status, system configuration, security, diagnostic and other types of data.	MANDATORY	FULLY MEETS	CORE	Iris uses a relational database to store data in a consistent manner.					
55	Pay Station Transaction Storage	Credit Card transaction data must be encrypted in compliance with the Payment Card Industry (PCI) Data Security Standards (DSS).	MANDATORY	FULLY MEETS	CORE	In addition to being PCI Compliant, the Luke II also offers T2 Secure Pay, a PCI-P2PE solution that reduces your PCI audits					
	Pay Station Transaction Processing										
56	Pay Station Transaction Processing	The system supports a minimum of two transaction processing modes; on-line, and networked (hard-wired).	MANDATORY	FULLY MEETS	CORE	Pay stations can be ethernet connected or use cellular connectivity.					
	Credit Card Transaction and Processing Requirements										
57	Credit Card Transaction and Processing Requirements	State Agencies utilizing this contract are required to utilize the state's master contract for merchant bankcard services, managed by the Washington Office of the State Treasurer (OST). The current contract is with Bank of America Merchant Services (BAMS) through June 2019. System must be able to change processors if this contract changes. The Bidder is fully responsible for all required certifications, registrations and conversion costs related to this RFP and throughout the contract term. The current contract uses BAMS as the acquiring bank and the First Data gateway for authorization and settlement.	MANDATORY	FULLY MEETS	CORE	See requirement ID 3.					
58	Credit Card Transaction and Processing Requirements	PCI Compliance Requirement. Bidder hardware, software, middleware, processors, and/or gateways must be fully compliant with all Payment Card Industry Data Security Standards (PCI DSS) issued by the official Payment Card Industry Security Standards Council at the time of bid submission. Compliance must be maintained during the life of the contract.	MANDATORY	FULLY MEETS	CORE	T2 maintains compliance with the latest industry regulations and standards. One such standard that has become especially critical in the last few years is Payment Card Industry (PCI) compliance to ensure that both the companies facilitating credit card processing services and the products themselves meet strict standards. All processes used by T2 equipment to authorize credit card data are designed to follow the latest practices as specified by the PCI Data Security Standard (PCI-DSS). T2 first received official compliance as a Level 1 Service Provider in April 2007 and continues to remain compliant to the PCI standard. Additionally, T2 pay stations have attained PA-DSS validation, bringing the rigors of PCI security to the pay station level. Both equipment and company services have been audited by a third-party to ensure these practices have been met. T2 continues to remain compliant with the PCI standard and will continue to do so throughout the duration of the City's investment in T2 technology. T2 SecurePay is pending PCI-P2PE certification, which significantly reduces PCI compliance scope, reducing cost and effort of PCI compliance.					
59	Credit Card Transaction and Processing Requirements	A copy of the Attestation of Compliance (AOC) that validates compliance with PCI DSS for all certifiable components completed by an approved Qualified Security Assessor (QSA) must be included with the Bidder's proposal as part of Exhibit D. An updated Attestation of Compliance must be submitted annually throughout the contract term.	MANDATORY	FULLY MEETS	CORE	PCI Attestation of Compliance has been Attached.					
60	Credit Card Transaction and Processing Requirements	Bidder must show their solution is 100% PCI compliant end-to-end by providing scan results of an Approved Scanning Bidder (ASV). This should include quarterly results from an external network vulnerability scan and annual results from external penetration testing.	MANDATORY	FULLY MEETS	CORE	Please find attached our last 4 quarters of ASVs attached					
61	Credit Card Transaction and Processing Requirements	Bidder shall provide upon request by customer information such as the pay station IP addresses or the technological equivalent to enable the customer ASV vendors to perform quarterly and annual scans required for PCI compliance.	MANDATORY	FULLY MEETS	CORE	Compliant					
62	Credit Card Transaction and Processing Requirements	Bidder application and software must be registered/certified/approved by both Bank of America Merchant Services and First Data. Bidder shall provide the name, version number and certification proof for all credit card interfacing software, hardware, processors, middleware, gateways, etc. with Bidder's proposal. Bidder shall also submit a flow chart of the credit card process from the Bidder's system to First Data and identify the First Data platform to be used.	MANDATORY	FULLY MEETS	CORE	Creditcall can provide for T2 SecurePay. BAMS, and First Data can provide for T2's direct integration.					

63	Credit Card Transaction and Processing Requirements	A separate merchant identification number is required for each field location. This requirement is not negotiable. If there are multiple terminals at one physical location, one MID will be issued with separate terminal identification numbers for each terminal.	MANDATORY	FULLY MEETS	CORE	Compliant					
64	Credit Card Transaction and Processing Requirements	The successful Bidder does not receive any state funds into their bank or merchant accounts, nor is there any transfer of funds from the Bidder to the state related to customer payments unless erroneously received.	MANDATORY	FULLY MEETS	CORE	Compliant					
65	Credit Card Transaction and Processing Requirements	All credit card transactions must be sent from the Bidder to the state's processor (currently Bank America using First Data's North and Nashville platforms) daily.	MANDATORY	FULLY MEETS	CORE	Compliant					
66	Credit Card Transaction and Processing Requirements	Solution customer shall pay any merchant fees imposed by the contracted merchant bank (Bank of America for State Agencies) and processor (First Data for State Agencies).	MANDATORY	FULLY MEETS	CORE	Yes, if this means that WDES pays the fees charged by the merchant acquirer.					
67	Credit Card Transaction and Processing Requirements	The Bidder shall be responsible for all merchant fees or processing fees imposed by interfacing software, processors, middleware or gateways used by the Bidder other than Bank of America and First Data.	MANDATORY	PARTIALLY MEETS	CORE	Fully Meets without T2 SecurePay. With T2 SecurePay, a subscription fee is charged (per month per terminal) in order to obtain EMV/P2PE services.					
68	Credit Card Transaction and Processing Requirements	Credit card numbers shall be encrypted/masked in the system and reports except for 4 digits on either end of the credit card number.	MANDATORY	FULLY MEETS	CORE	Compliant					
69	Credit Card Transaction and Processing Requirements	The System must include a component that will allow authorized staff to research all credit card transactions that originate from any location in the system based on date of transaction, last four (4) digits of the credit card number, amount of transaction, or customer last name. The search must return, at a minimum, transaction number for the transaction, item purchased and location where transaction occurred.	MANDATORY	FULLY MEETS	CORE	Compliant					
70	Credit Card Transaction and Processing Requirements	Credit Card Research – System must provide a report that will provide information on all credit card transactions for a date range based on the last four digits of the credit card that are entered by the user. The report will return a transaction date, transaction amount, customer ID and name, first four and last four digits of the credit card number, charge location and a /transaction/receipt number so the transaction can be located in the system.	MANDATORY	FULLY MEETS	CORE	Compliant					
	Automated Pay Station Software										
71	Automated Pay Station Software	Solution must provide functionality for system networking and network access.	MANDATORY	FULLY MEETS	CORE	Compliant					
72	Automated Pay Station Software	The solution must allow for multiple purchases in the same customer session. I.e. a purchase along with a donation	HIGHLY DESIRABLE	PARTIALLY MEETS	CORE	Rates could be configured to include rates without donation and rates including donation					
73	Automated Pay Station Software	The solution must give authorized users the ability to remotely modify product selection or allow for remote changes in offered products.	HIGHLY DESIRABLE	FULLY MEETS	CORE	T2's BOSS has been specifically designed to allow for easy configuration of all aspects of the parking pay station. BOSS is a PC-based application that allows clients to remotely change parking rates, configure accepted payment options, customize on-screen prompts, configure multilingual features, accept coupons, and much more. Once changes are completed, the BOSS user can quickly update the entire network or selection of pay stations with a few dicks of their mouse. Configuration changes are sent up to Digital Iris where they are pulled down by the pay station automatically for updating in the field.					
74	Automated Pay Station Software	The solution allows for different product offerings in different machines.	HIGHLY DESIRABLE	FULLY MEETS	CORE	T2's BOSS has been specifically designed to allow for easy configuration of all aspects of the parking pay station. BOSS is a PC-based application that allows clients to remotely change parking rates, configure accepted payment options, customize on-screen prompts, configure multilingual features, accept coupons, and much more. Once changes are completed, the BOSS user can quickly update the entire network or selection of pay stations with a few clicks of their mouse. Configuration changes are sent up to Digital Iris where they are pulled down by the pay station automatically for updating in the field.					
75	Automated Pay Station Software	The solution has an enforcement user interface for authorized employee users.	DESIRABLE	FULLY MEETS	CORE	Enforcement personnel have access to print reports at the pay station including a valid stall report.					
76	Automated Pay Station Software	Solution software interface is fully compatible with credit / smart card processing.	MANDATORY	FULLY MEETS	CORE	For smart card/value card/microprocessor card applications, Luke II currently accepts payment using the POM, Atmel, and legacy Bull Scot 5 smart cards. The smart cards may be used at the pay station and purchase values are then deducted from them. You can load values onto the cards and check their balance at the pay station.					
77	Automated Pay Station Software	Pay station software allows for remote or localized unit diagnostics.	MANDATORY	FULLY MEETS	CORE	Maintenance and collection personnel have a password protected service menu.					
78	Automated Pay Station Software	The solution allows for local database management.	HIGHLY DESIRABLE	FULLY MEETS	CORE	Data management of customer data is available through Digital Iris and BOSS. Other database functions are not possible.					
79	Automated Pay Station Software	The solution allows for pay station maintenance, audit reports and stall information accessible from the front display/keyboard and remotely from back-office network interface.	MANDATORY	FULLY MEETS	CORE	**Maintenance and collection personnel have a password protected service menu. Digital Iris also provides a means to check paystation health and diagnostics and direct maintenance personnel to the relevant paystation.**					
	Reports										
80	Reports	The solution offers administrator or authorized user network access to generate reports remotely.	MANDATORY	FULLY MEETS	CORE	Administrators can generate reports through Digital Iris. A list of reports is provided.					
81	Reports	The solution allows for reports to be generated by an administrator, technician, or authorized user by accessing the solution hardware.	HIGHLY DESIRABLE	FULLY MEETS	CORE	Reports can be printed in Digital Iris. Revenue, Audit, Collection and Transaction reports are available at the paystation.					
82	Reports	Reports must be exportable into Microsoft Excel, Word, csv, or similar format. Please list any other formats to which information is exportable.	MANDATORY	FULLY MEETS	CORE	Data is exportable in CSV, Text and Excel versions.					
83	Reports	The solution allows for reports generated on enforcement details by location.	HIGHLY DESIRABLE	FULLY MEETS	CORE	Enforcement reports are available in Digital Iris and at the Paystation					
84	Reports	The solution allows report information to be visually depicted using graphs and charts.	HIGHLY DESIRABLE	FULLY MEETS		Iris provides a configurable dashboard of widgets that allow a multitude of charting and graphing options for system data.					
85	Reports	The solution is capable of providing the following report: summary of revenue collections by designated location or individual machine and statewide during a specific time period.	HIGHLY DESIRABLE	FULLY MEETS	CORE	Attachment number 85. Page 32/58					

86	Reports	The solution is capable of providing the following report: parking location usage by specified purchase increments and time of purchase for a specified time period.	HIGHLY DESIRABLE	FULLY MEETS	CORE	Attachment number 86. Page 1/58					
87	Reports	The solution is capable of providing the following report: detailed listing of all transactions for a designated location or individual machine and statewide summary of all transactions for a specified time period.	HIGHLY DESIRABLE	FULLY MEETS	CORE	Attachment number 87. Page 1/58					
88	Reports	The solution is capable of providing the following report: the number of paid parking passes sold for a designated location or individual stall for a specific time period (graph of this information is preferred).	HIGHLY DESIRABLE	FULLY MEETS	CORE	Attachment number 88					
89	Reports	The solution is capable of providing the following report: daily parking or individual machines and as a statewide summary, the usage by total daily revenue for a specified time period (graph of this information is preferred).	HIGHLY DESIRABLE	FULLY MEETS	CORE	Attachment 95 - Page 32					
90	Reports	The solution is capable of providing the following report: average paid parking passes for a group of machines or designated locations for a specified time period (graph of this information is preferred).	HIGHLY DESIRABLE	FULLY MEETS	CORE	Attachment 95 - Page 32					
91	Reports	The solution allows all summaries, graphs, and charts to be set to differentiate between credit card and smart card transactions (visual depiction using graphs and charts of this information is preferred).	HIGHLY DESIRABLE	FULLY MEETS	CORE	Attachment 95 - Page 32					
92	Reports	The solution must allow for remote authorized users to reconcile payments and sales at the end of each day.	MANDATORY	FULLY MEETS	CORE	Attachment 94 - Page 17-18					
93	Reports	The solution allows for sales data for specific revenue source types (e.g., boat launch, Discover pass, etc.) by designated location, payment method, by date or range of dates.	HIGHLY DESIRABLE	FULLY MEETS	CORE	Attachment 95 - Page 32					
94	Reports	The solution must have reports summarizing and detailing transaction data for all transactions. Credit card transactions must reconcile to the system transaction files sent to the State Merchant Bank for settlement/deposit by location/merchant identification numbers(MID).	HIGHLY DESIRABLE	FULLY MEETS	CORE	Attachment 94 - Page 17-18					
95	Reports	The solution offers the ability to run various reports for one designated location or all locations for one date or a range of dates.	HIGHLY DESIRABLE	FULLY MEETS	CORE	Attachment 95 - Page 32					
96	Reports	The solution allows reports to be run with the following data elements: date, location name, location number, MID, revenue source code, revenue source name, and amount. If report is run for multiple dates, data should be grouped by date, then location name and a total by date and total for all dates for each location and report the total revenue for all dates and all locations at the end of the report.	HIGHLY DESIRABLE	PARTIALLY MEETS	CORE	Reports do not include MID, but pay stations get a specific MID and terminal so pay stations are a proxy for MID.					
97	Reports	If a third party credit card processor is used, access to the reporting tool used by the processor is required for reconciliation purposes.	HIGHLY DESIRABLE	FULLY MEETS	CORE	While unnecessary (First Data/BAMS reports can be used by WDES for this purpose), a login to Creditcall can be provided to allow WDES to get reports from Creditcall.					
98	Reports	The solution reports must mask the credit card number and reveal no more than the first four or last four digits of the credit card number. Masking of all numbers except the last four digits is preferred.	MANDATORY	FULLY MEETS	CORE	Compliant					
	Mounting & Hardware										
99	Mounting & Hardware	All hardware components of the solution should be securely mounted or installed. Please elaborate in writing with specific details.	MANDATORY	FULLY MEETS	CORE	Inside the cabinet all of the equipment is modular and secured with easily maintenable equipment. The wires are labeled and each plug is physically different making it impossible to wire incorrectly.					
100	Mounting & Hardware	The solution should be vandal-resistant. Please elaborate in writing with specific details and product features.	MANDATORY	FULLY MEETS	CORE	With vandal resistance in mind, the Luke II design incorporates both no exposed bolts and recessed hinges. The display is protected by a recessed Lexan cover making is weather-proof, and resistant to corrosion and vandalism. Notification of any potential vandalism or tampering of the locks would be triggered by the shock/vibration sensors in the LUKE II cabinet that would set off an alarm and send an alert to designated pagers, e-mail addresses, and/or mobile phones. The keypad is rust-resistant and flush-mounted to the pay station to discourage vandalism.					
Requirement ID	**Category**	**Technical Requirements**	**Priority**	**How Bidder meets requirement?**	**Response Code**	**Written Response**					
	Internet Based Payment Application										
101	Internet Based Payment Application	The solution has an internet accessible application that allows users to pay for parking or docking via an internet connection.	DESIRABLE	FULLY MEETS	HIRD PART	Functionality available via third-party products. List of third-party products available upon request.					
102	Internet Based Payment Application	If the solution offers an internet based application is the application interface optimized for mobile phone (responsive design) use?	HIGHLY DESIRABLE	FULLY MEETS	HIRD PART	Depends on the Payment Provider. The Luke II pay station is already integrated with all major phone payment companies, including PayByPhone (Verrus), Parkmobile, Passport Parking, Pango, MobileNOW!, OmniPark, LocoMobi (QuickPay), mPay2Park, and Honk Mobile, as well as a number of parking reservation providers. Smartphone payment functionality enables parkers to save frequent locations for faster transactions, access their receipts and transaction history online, and pay for additional time remotely. These transactions are seamlessly consolidated into Digital Iris with other pay station data making it simple to utilize Digital Iris's powerful reporting and enforcement capabilities.					
103	Internet Based Payment Application	The payment application solution provides users a unique transaction ID and instructions immediately after purchase.	HIGHLY DESIRABLE	FULLY MEETS	HIRD PART	Depends on the Payment Provider. The Luke II pay station is already integrated with all major phone payment companies, including PayByPhone (Verrus), Parkmobile, Passport Parking, Pango, MobileNOW!, OmniPark, LocoMobi (QuickPay), mPay2Park, and Honk Mobile, as well as a number of parking reservation providers. Smartphone payment functionality enables parkers to save frequent locations for faster transactions, access their receipts and transaction history online, and pay for additional time remotely. These transactions are seamlessly consolidated into Digital Iris with other pay station data making it simple to utilize Digital Iris's powerful reporting and enforcement capabilities.					

104	Internet Based Payment Application	The payment application integrates with any enforcement software to provide staff the ability to check a license plate number or boat registration number against purchases in the past 1-14 days.	HIGHLY DESIRABLE	FULLY MEETS	HIRD PART	The Luke II pay station is already integrated with all major phone payment companies, including PayByPhone (Verrus), Parkmobile, Passport Parking, Pango, MobileNOW!, OmniPark, LocoMobi (QuickPay), mPay2Park, and Honk Mobile, as well as a number of parking reservation providers. Smartphone payment functionality enables parkers to save frequent locations for faster transactions, access their receipts and transaction history online, and pay for additional time remotely. These transactions are seamlessly consolidated into Digital Iris with other pay station data making it simple to utilize Digital Iris's powerful reporting and enforcement capabilities.					
	General Software Specs Hosted System Management Software										
105	General Software Specs Hosted System Management Software	The solution offers a web-based administration system interface with the ability to set individual and combinable vend items, rate tables, attributes and parameters, and manage system access and permissions.	MANDATORY	FULLY MEETS	CORE	Digital Iris is a secure, intuitive, and easy to learn data intelligence platform that provides actionable information for the right people at the right time. Digital Iris facilitates the networking of all pay stations so that WDES can manage its parking operations in real-time from any Internet-enabled computer. The portal is password-protected, set up and controlled by the WDES-assigned Administrator. Digital Iris delivers insight and data visualization through a highly customizable dashboard of key performance indicators (KPIs) and interactive metrics. It provides actionable data to meet specific needs throughout the organization and delivers proactive alerts for collection and maintenance personnel. Digital Iris facilitates KPI tracking with over 6,000 different widget configurations T2's best-in-class reporting engine within Digital Iris is designed around a dashboard-based interface that leverages real-time data to provide an unparalleled depth of analysis. Digital Iris provides the data needed to enable WDES to easily find trends in parking usage and allow it to optimize its operation. T2's BOSS has been specifically designed to allow for easy configuration of all aspects of the parking pay station. BOSS is a PC-based application that allows clients to remotely change parking rates, configure accepted payment options, customize on-screen prompts, configure multilingual features, accept coupons, and much more. Once changes are completed, the BOSS user can quickly update the entire network or selection of pay stations with a few clicks of their mouse. Configuration changes are sent up to Digital Iris where they are pulled down by the pay station automatically for updating in the field.					
106	General Software Specs Hosted System Management Software	System admin interface shall be MS Windows-compatible, requiring a standard PC workstation or laptop and be responsive while viewed in a major web browser.	MANDATORY	FULLY MEETS	CORE	Access to Digital Iris only requires a currently supported browser.					
107	General Software Specs Hosted System Management Software	System will have appropriate backup systems to ensure business continuity and guard against data corruption and loss due to system failures.	MANDATORY	FULLY MEETS	CORE	Clients utilizing T2's Digital Iris service (SaaS solution) automatically have all transaction data streamed to a separate disaster recovery facility. Each part of the system under T2 control (routers, firewalls, switches, Web application, and DB layers) has built-in hardware and software redundancies in the event of a failure of any component. Furthermore, disaster recovery processes require the ability to bring a secondary facility online in the event that the primary facility is disrupted for an extended period of time. Failover to the secondary facility is part automatic and part under manual control. Failback is under manual control. T2 maintains both Disaster Recovery and Business Continuity plans.					
108	General Software Specs Hosted System Management Software	Software shall allow authorized users to select the rate for each individual day and have the ability to designate a day closed, or free parking day.	MANDATORY	FULLY MEETS	CORE	BOSS allows configuration of rates by day / time and even by space.					
109	General Software Specs Hosted System Management Software	Software shall include the ability to set fees or combination of fees.	MANDATORY	FULLY MEETS	CORE	BOSS allows configuration of rates by day / time and even by space.					
110	General Software Specs Hosted System Management Software	Software shall allow authorized users to assign a minimum three character, alpha numeric, designation for each Pay Station.	MANDATORY	FULLY MEETS	CORE	Digital Iris supports naming of pay stations.					
111	General Software Specs Hosted System Management Software	Software shall enable authorized users to customize the time zone or adjust the time or date of the solution remotely.	MANDATORY	FULLY MEETS	CORE	BOSS supports configuring the timezone of pay stations, and the time server a pay station obtains its time from.					
112	General Software Specs Hosted System Management Software	Software shall allow authorized user to select what to do in the event of a printer error.	MANDATORY	FULLY MEETS	CORE						
113	General Software Specs Hosted System Management Software	Software shall allow authorized users to set an access code for the enforcement interface of the solution.	MANDATORY	FULLY MEETS	CORE						
114	General Software Specs Hosted System Management Software	Pay station display is either preprogrammed to time-out due to user inactivity or allows authorized users or administrators to set an inactivity time-out for the backlight on the Pay Station display.	MANDATORY	FULLY MEETS	CORE						
115	General Software Specs Hosted System Management Software	Software shall allow authorized users to modify the top line of printed receipts with at least 24 characters of editable space.	MANDATORY	FULLY MEETS	CORE	Four lines of text are available for custom messaging					
116	General Software Specs Hosted System Management Software	Software shall allow authorized users to modify at least 3 lines, with 24 characters per line, on a refund ticket.	MANDATORY	FULLY MEETS	CORE	Four lines of text are available for custom messaging					
117	General Software Specs Hosted System Management Software	Software shall allow users to set an "out of service" phone number.	MANDATORY	FULLY MEETS	CORE						
118	General Software Specs Hosted System Management Software	Software shall allow users to preset periods of time throughout the year, to charge a special rate (I.e. higher rates in summer).	MANDATORY	FULLY MEETS	CORE	Configured in BOSS this can set rates based on season if required					
	General Software Specs Printed Receipts Requirements										

119	General Software Specs Printed Receipts Requirements	Prints a paper receipt to customer that captures full financial details and complies with state law and merchant operating procedures, i.e., machine name and location (city and state), date of the transaction, description of the item purchased, item price, state/local taxes, total amount paid, form of payment (cash, Visa, MasterCard), and if credit card payment include the authorization approval code.	MANDATORY	FULLY MEETS	CORE	If a credit card is used to complete the parking transaction, the authorization will displayed on the receipt.					
120	General Software Specs Printed Receipts Requirements	State law (RCW 19.200.010 and 63.14.123) requires that no more than the last five digits of the credit card account number are printed on a credit card receipt to the cardholder and that the credit card expiration date does not print on a credit card receipt to the cardholder	MANDATORY	FULLY MEETS	CORE	Part of our PCI Compliance standard					
121	General Software Specs Printed Receipts Requirements	All data elements provided on the paper receipt must be available in report form.	HIGHLY DESIRABLE	FULLY MEETS	CORE	Reports are printable through Digital Iris					
122	General Software Specs Printed Receipts Requirements	Printer must be capable of printing on paper containing a watermark.	HIGHLY DESIRABLE	FULLY MEETS	CORE	Customizable paper options can be provided.					
123	General Software Specs Printed Receipts Requirements	Backside of printer paper must be capable of being pre-printed with customer content (in ink or functional equivalent).	MANDATORY	FULLY MEETS	CORE	T2 offers pre-printed custom paper than can be ordered in advance. This paper will display customized messages or images on the back and watermarks on the front of the receipt.					
	General Software Specs Remote and Local User Interface										
124	General Software Specs Remote and Local User Interface	The solution offers system data (including transactions, security events, bank settlements, audit reports and enforcement information) stored in a relational database and accessible to agency users in near real time.	DESIRABLE	FULLY MEETS	CORE						
125	General Software Specs Remote and Local User Interface	The solution has a feature warning of possible credit card reader faults or system level faults based on historic daily activity statistics.	DESIRABLE	DOES NOT MEET	CORE						
126	General Software Specs Remote and Local User Interface	The solution sends configuration tables to the local user & Pay Station, including but not limited to diagnostic levels and bad card files.	DESIRABLE	FULLY MEETS	CORE						
127	General Software Specs Remote and Local User Interface	The solution has a feature designating the time any new configuration will take effect.	DESIRABLE	FULLY MEETS	CORE	New configurations can be scheduled for delivery to the pay stations					
128	General Software Specs Remote and Local User Interface	The solution has the ability to set the diagnostic level to none, error, warning or information.	HIGHLY DESIRABLE	FULLY MEETS	CORE	Multiple levels of logging are available to be set					
129	General Software Specs Remote and Local User Interface	The solution offer the ability to view the network status and indicate which Pay Stations are currently on-line or offline.	HIGHLY DESIRABLE	FULLY MEETS	CORE	Administrators can view a list of the current status of each paystation, including communication. Paystations can operate in offline mode and batch process transactions once connected					
130	General Software Specs Remote and Local User Interface	The solution offers the ability to remotely monitor the status, audit, power, and solution version.	HIGHLY DESIRABLE	FULLY MEETS	CORE	Available in Digital Iris					
131	General Software Specs Remote and Local User Interface	The solution offers the ability to view the current audit totals, current grand totals including; credit card, smart card, refunds and overpayment(s).	DESIRABLE	FULLY MEETS	CORE						
132	General Software Specs Remote and Local User Interface	The solution offers the ability to view the current status of the following items; Card Reader: present/not present, Door: open/closed, Lock: open/closed, Peripheral Power: on/off, Watchdog Timer.	HIGHLY DESIRABLE	FULLY MEETS	CORE						
133	General Software Specs Remote and Local User Interface	The solution offers the ability to modify passwords required to initiate entrance to communications software and access and log on to remote systems.	MANDATORY	FULLY MEETS	CORE						
	General Software Specs Rate Testing										
134	General Software Specs Rate Testing	The solution software allows for testing the operation of a rate structure for credit card and smart card payments.	HIGHLY DESIRABLE	FULLY MEETS	CORE	BOSS provides a rate testing option.					
	Credit Card Data Processing										
135	Credit Card Data Processing	Transactions can be processed in "online" (real-time) or batched in "offline" mode.	MANDATORY	PARTIALLY MEETS	CORE	If a connection is lost, the Pay Station can work in offline mode and batch process transactions once connected, or once a maintenance user downloads them and processes them through the back office software. Is utilizing T2 SecurePay, processing is online only.					
136	Credit Card Data Processing	Visa and MasterCard are supported.	MANDATORY	FULLY MEETS	CORE	The Luke II is able to accept and process cards from all major providers, including: Visa, MasterCard, Amex, Diner's Card, Discover or any combination. These are all configurable via back-office software.					
137	Credit Card Data Processing	Processing software generates a log of all transactions and allows the log to be printed.	MANDATORY	FULLY MEETS	CORE	See attachment 169. Page 1					
	Communications Specs Digital Cellular or Broadband Communications										
138	Communications Specs Digital Cellular or Broadband Communications	Communications specifications include the following features; register with Internet, digital cellular network (e.g. LTE) or broadband, transmit/receive secure data packets, error checking and correction.	MANDATORY	FULLY MEETS	CORE						
139	Communications Specs Digital Cellular or Broadband Communications	Password protected set-up and configuration.	MANDATORY	FULLY MEETS	CORE	Setup and configuration is done through a password protected menu or through a "Boss key"					
140	Communications Specs Digital Cellular or Broadband Communications	In online operation all transactional and event data are transmitted to the Central Control Unit in real-time.	MANDATORY	FULLY MEETS	CORE	The Luke II processes transactions in real time when connected					
	Machine Operations & Maintenance - General Specifications										
141	Machine Operations & Maintenance - General Specifications	Bidder or subcontractor shall provide machine maintenance and repair at all of customers vending locations across the State of Washington.* *While customer agents shall cooperate in troubleshooting problems or to perform simple tasks (e.g., changing printer paper), machine maintenance and repair is not the responsibility of customer.	MANDATORY	FULLY MEETS	CORE	Yes, we can service all meters across the state.					
142	Machine Operations & Maintenance - General Specifications	Solution hardware must be serviced within forty-eighty (48) hours of report being filed by customer, and available for use 365 days a year. Further service level agreements (SLAs) will be established with the Bidder to ensure responsiveness to system outages and the continuity of business.	HIGHLY DESIRABLE	FULLY MEETS	CORE	Yes, most issues can be resolved with in 48 hrs.					
143	Machine Operations & Maintenance - General Specifications	Bidder is able to coordinate with Agency for accessibility to the machine site for servicing on a given day.	DESIRABLE	FULLY MEETS	CORE	We can address any requests same day if submitted before 3pm (Monday - Friday); otherwise it will addressed the next day.					
144	Machine Operations & Maintenance - General Specifications	Maintaining connectivity and management of connectivity/cellular service providers is the responsibility of the Bidder.	MANDATORY	FULLY MEETS	CORE	Yes, we will manage all communication and connectivity.					
145	Machine Operations & Maintenance - General Specifications	Solution will be updated to the vendors most current version for the duration of the product warranty, with software and security patches and releases, firmware updates, deprecated hardware component replacements and new industry payment card offerings.	MANDATORY	FULLY MEETS	HIRD PART	The extended warrant will cover all that.					
146	Machine Operations & Maintenance - General Specifications	Bidder shall provide a detailed report at least monthly showing machine(s) that were serviced, and the nature of any problem and the repair.	DESIRABLE	FULLY MEETS	CORE	We can provide the event and repair log on a monthly basses.					

147	Machine Operations & Maintenance - General Specifications	Bidder shall provide a monthly report of instances where machines failed to accept a payment method (e.g., in the case of cellular interference), to assist in diagnosing and mitigating underlying causes for these failures that may result in a loss of business revenue for the agency.	DESIRABLE	FULLY MEETS	CORE	T2 can determine cases in which there were delays in obtaining transactions from the pay station, and where the pay station was failing to communicate.					
	Training										
148	Training	Bidder provides electronic training manuals and system documentation.	HIGHLY DESIRABLE	FULLY MEETS	CORE						
149	Training	Bidder provides training to customer personnel regarding the use, user operation, and troubleshooting of solution hardware and software.	MANDATORY	FULLY MEETS	CORE						
	Warranty, Maintenance, & Support										
150	Warranty, Maintenance, & Support	Bidder will be responsible for transporting, supplying and installing any physical system and hardware.	MANDATORY			Yes, we can transport and install all meters.					
151	Warranty, Maintenance, & Support	Customer would prefer a full warranty covering all software and hardware with a minimum of five (5) years (payable annually) coverage from the date of installation and protection from obsolescence. Stakeholders are willing to consider other warranty alternatives on the merits. **Attach all applicable solution hardware warranties, and processes for hardware upgrades.**	HIGHLY DESIRABLE	FULLY MEETS	STOMIZATI	Please refer to Warranty Data Sheet					
152	Warranty, Maintenance, & Support	Bidder provides on-call support via e-mail and phone for all applications during normal business hours Monday-Friday 8:00 AM - 5:00 PM. Please attach a copy of your Service Level Agreement.	MANDATORY	PARTIALLY MEETS	STOMIZATI	Service Level Agreements are typically coordinated/negotiated based upon WDES guidelines and/or requirements.					
153	Warranty, Maintenance, & Support	Please attach costs for any customers requesting expanded service hours including weekends and after-hours support.	MANDATORY	FULLY MEETS	CORE	Please refer to Price Proposal					
	Data Retention										
154	Data Retention, Access & Use	Solution provides a method for customer to comply with Disposition Authority Number GS 01001 and GS 07003 in the State Government General Records Retention Schedule. Records must be retained for a full 6-year cycle. After the cycle is complete, the data is purged from the system and destroyed.	MANDATORY	PARTIALLY MEETS	CORE	T2 Systems maintains data indefinitely. While it's possible to purge data after 6 years, it is arduous and backups are maintained so we do not offer this purging service.					
	Disaster Recovery										
155	Disaster Recovery	Bidder to provide a plan on how the solution would be recovered in the event of a disaster that adheres to the OCIO Disaster Recovery and Business Resumption Planning Guidelines, at a minimum.	MANDATORY	FULLY MEETS	CORE	Disaster Recovery Document has been attached.					
156	Disaster Recovery	Solution meets Business Continuity & Disaster Recovery minimum requirements of 72 hours Recovery Time Objectives (RTO).	HIGHLY DESIRABLE	PARTIALLY MEETS	CORE	Recovery Time Objective is dependent on many different factors. Our DR document has been attached					
157	Disaster Recovery	Solution meets Business Continuity & Disaster Recovery minimum requirements of 24 hour Recovery Point Objective (RPO).	HIGHLY DESIRABLE	PARTIALLY MEETS	CORE	Recovery Time Objective is dependent on many different factors. Our DR document has been attached					
	Prime Contractor										
158	Prime Contractor	Bidder shall perform its duties as prime contractor which includes devices, all peripheral hardware, software and overall solution.	MANDATORY			Compliant					
Requirement ID	**Category**	**Compliance Requirements**	**Priority**	**How Bidder meets requirement?**	**Response Code**	**Written Response**					
	Accessibility										
159	Accessibility	Solution complies with the state of Washington accessibility policy and standards. http://ocio.wa.gov/policy/accessibility http://ocio.wa.gov/policy/minimum-accessibility-standard	HIGHLY DESIRABLE	FULLY MEETS	CORE	The Luke II is ADA compliant					
160	Accessibility	Describe or provide documentation on how the solution meets state of Washington minimum level of compliance for accessibility – Web Content Accessibility Guidelines (WCAG) 2.0 Level AA compliance. **Attach the following:**	HIGHLY DESIRABLE	DOES NOT MEET	CORE	WCAG is not required for Paystations as customers do not access Web Content through paystations. Digital Iris has not been evaluated for WCAG					
161	Accessibility	**•Voluntary Product Accessibility Self-Assessment (VPAT).** VPAT can be found at http://www.itic.org/policy/accessibility/ **•Evidence of successful independent 3rd party testing to WCAG 2.0 Level AA standards.**				Document 161 - VPAT - T2 Systems Iris and Luke II					
162	Accessibility	System generated reports must meet the accessibility standards.	HIGHLY DESIRABLE	FULLY MEETS	CORE						
	Financial										
163	Financial	Solution Point of Sale terminals must be Europay, MasterCard and Visa (EMV) compliant.	MANDATORY	FULLY MEETS	CORE	Luke II is EMV compliant with T2 SecurePay					
164	Financial	The solution is capable of accepting payment via ISO 7816 SmartCards	DESIRABLE	PARTIALLY MEETS	CORE	With non-EMV reader, solution is capable of accepting SmartCards. With T2 SecurePay (EMV/P2PE), support for SmartCards is pending.					
165	Financial	The solution is capable of accepting debit card.	MANDATORY	FULLY MEETS	CORE	Signature debit cards are accepted. US PIN debit is not accepted as the Luke II has no space for a PINpad.					
166	Financial	The solution is capable of accepting payment via Gift/Loyalty Card	DESIRABLE	PARTIALLY MEETS	CORE	Gift/loyalty cards are accepted if they are Visa/Mastercard scheme cards.					
167	Financial	The solution features a paper audit trail, supported by an electronic record of all transactions.	MANDATORY	FULLY MEETS	CORE	All data is collected and available to an administator for audit purposes					
168	Financial	Solution complies with current Payment Application Data Security Standard (PA-DSS).	MANDATORY	FULLY MEETS	CORE	PA-DSS AOC Has been provided					
169	Financial	Bidder to complete a AICPA Statement of Standards for Attestation Engagement (SSAE) No.18 Service Organization Control (SOC) 1 type II report on a fiscal year cycle. Fiscal year cycle must be identified. Attach a copy of SOC 1 type II report.	MANDATORY	FULLY MEETS	CORE	Attached is our SOC Type II report. This is confidential and not to be disclosed to any external party.					
	Security										
170	Security	All data must be stored and transmitted in the contiguous United States of America only. No offshore data transmission (e.g. for support services) or storage (e.g. hosted site or backup, disaster recovery).	HIGHLY DESIRABLE	DOES NOT MEET		Data is hosted in Canada					
171	Security	Solution is SOC 2 Type II compliant. Attach a copy of the Standards for Attestation Engagement (SSAE) SOC 2 type II report if available.	DESIRABLE	PARTIALLY MEETS	CORE	T2's Hosting environment is SSAE-16 and PCI DSS Level 1 compliant					
172	Security	All data transfer must be encrypted using 256 bit (or higher) TLS 1.2 for HTTP traffic and SSH version 2 for any batch or real-time non-http transfers. SSL certificates must be SHA 2 and signed by a trusted third party; no self-signed certificates.	HIGHLY DESIRABLE	FULLY MEETS	CORE	All Cardholder Data and Sensitive Authentication Data is encrypted with RSA2048 encyrption before transfer to backend system for processing.					
173	Security	Solution provides the ability to integrate with ADFS (Active Directory Federated Service) to authenticate user system access.* *State of Washington agencies require this ability for employees access to vendor administrative portals.	HIGHLY DESIRABLE	DOES NOT MEET		Not Compliant					
174	Security	Solution provides the ability to support optional authorization decisions based on group membership in Microsoft Active Directory.	HIGHLY DESIRABLE	DOES NOT MEET		Not Compliant					
175	Security	Solution provides the ability to auto provision access based on a SAML token.	HIGHLY DESIRABLE	DOES NOT MEET		Not Compliant					
176	Security	Solution assigns unique logons and passwords to authorized users.	MANDATORY	FULLY MEETS	CORE	Compliant					
177	Security	Customer requires encryption of our data when at rest in Bidder storage. Decryption of data at rest must be under control of the application and not a storage platform.	MANDATORY	PARTIALLY MEETS	CORE	Card data is encrypted					
178	Security	Solution must segregate different customers data.	MANDATORY	FULLY MEETS	CORE	Customer data is segmented logically by customer ID					
179	Security	Bidder must have background checks for staff who can access customer data.	MANDATORY	FULLY MEETS	CORE	All staff pass background checks.					

Parking Hardware, Software, Maintenance Requirements - Exhibit B2

180	Security	Bidder must conduct regular vulnerability assessments of their solution including the application code and infrastructure used by the application.	MANDATORY	FULLY MEETS	CORE	T2 performs cyber audits regularly to ensure data security of applications and infrastructure					
181	Security	Bidder must have an incident response process that follows NIST standards and includes breach detection, breach notification and breach response. The process must include notification to customer as defined in the contract.	HIGHLY DESIRABLE	FULLY MEETS	CORE	T2 has a Security Incident Response Document that has been provided. This is confidential and not to be disclosed to a third party.					
182	Security	Bidder must annually attest that their systems are in compliance with OCIO Standard 141.10 (this is a state agency customer requirement) to any active customers and provide information on how they will continually test, and provide evidence, that compliance is maintained.	HIGHLY DESIRABLE	PARTIALLY MEETS	CORE	T2 is not tested for OCIO compliance, however, T2 is tested for PCI which is similar to OCIO. Our PCI - Attestation of Compliance is attached.					